

# Products and services guide

## Prepaid tariffs and options

### Vipme tariffs

Vipme brings a breath of simplicity into your mobile communication. Vipme enables you to keep complete control over your expenses. In what way?

Pay your bills in advance via Vipme prepaid vouchers and forget about filling in forms, fixed fees and signing subscription contract.

Having your individual styles of communication on our mind, we developed unique Vipme tariffs for your every need.

Which tariff to choose? Let's make it simple.

It is easier to communicate one-on-one, so choose Vipme **tariff Za dvoje** for longer talks with a special person from any national network.

Everyone has a special story that they like to share with their friends! Therefore, choose Vipme **tariff Svi moji** in order to communicate at the most favourable prices of calls and SMS within Vip network.

If you have your own style and figures do not interest you - do not change! Now you can choose Vipme **Laganini tariff** with unique prices towards all networks in Croatia.

Price of call and SMS within Croatia		Za dvoje	Svi moji	Laganini	Vikend
Calls within Vip network (HRK/min)	Mon - Fri	1.20	0.80	0.91	1.20
	weekends and holidays				0.60
Calls towards other networks within Croatia (HRK/min)	Mon - Fri	2.50	2.50	0.91	2.60
	weekends and holidays				1.30
Calls towards Friends number (HRK/min)		0.39	-	-	0.60
SMS within Vip network (HRK/SMS)	Mon - Fri	0.47	0.20	0.47	0.47
	weekends and holidays				0.23
SMS towards other networks within Croatia (HRK/min)	Mon - Fri	0.47	0.47	0.47	0.47
	weekends and holidays				0.23

\*1 number from any network in Croatia

The billing unit for Vipme tariff Za dvoje is 15 seconds.

The billing unit for the tariffs Svi moji, Laganini and Vikend is 60 seconds for the first minute of call, and after that calls are calculated per second. Calls towards Vip voice mail, i.e. listening to the messages is free of charge.

Do you count the minutes until weekend? In that case Vipme **Vikend tariff** will suit you ideally with 50% cheaper conversations and SMS on Saturdays, Sundays and holidays!

In order to activate the tariffs, it is necessary to send an SMS containing **A** to the number **770**. Messages sent to the number 770 are free of charge, and you will be notified of the tariff activation within the shortest possible delay.

To activate Laganini tariff it is necessary to recharge your Vipme account monthly by 100 HRK or become a new Vipme customer. Laganini tariff is valid 30 days from its activation/renewal.

You can combine new Vipme tariffs with the existent Vipme options.



## Vipme options

If you wish to adjust the selected Vipme tariff even more, simply add Vipme tariff options tailored to your needs.

### Vipme option Vip 0

If you mostly talk to Vip mobiles, you can make your communication simpler by choosing Vipme option Vip 0. This option allows you to talk to all Vip customers relaxed and free of charge 24 hours a day! To activate this option, send a free SMS containing **NULA to 771**.

Other calls and services are charged at the standard price plan rates of the Vipme tariff you have chosen. Call set-up fee is 0.25 HRK per call within Vip network. When the free 1,500 minutes per month are used up, calls to Vip mobiles will be charged at the standard price plan rates of your Vipme tariff.

In order to deactivate this option send NENULA to 771.

### Vipme option SMS 0

Do you like sending SMS to your friends in all mobile networks? Then don't look any further because Vipme option SMS 0 is the right thing for you. Send free SMS messages to all national mobile networks (Vip, tomato, Tele2, T-Mobile) on working days from 19 p.m. until 7 a.m. and on weekends and public holidays from 0 to 24. To activate this option send an SMS containing **SMS0 to 771**. To deactivate Vipme option SMS 0 you have to send an SMS message containing NESMS0 to 771. By activating Vipme option SMS 0 you get 500 free SMS messages.

### Vipme option Vip friends 0 kn

Do you wish to talk endlessly with your dearest person? Then choose conversations that are completely free by activating Vipme option Vip friends 0 kn. If you have not done it yet, choose Friends number from Vip network either by calling 091 77 85 free of charge and following the voice instructions or by sending the number via an SMS message to 785. Finally, activate the option by sending an SMS with the code **0kn to 991**.

Set-up fee for calls to Vip friends 0 kn is 0.25 HRK per call. Other calls and services are charged according to Vipme tariff you have chosen.

The Option Vip friends for 0 HRK/min can be deactivated at any time by sending an SMS message containing NE to 991. When the free 1,000 minutes per month are used up, the calls towards Friends number will be charged at the standard price Vip friends number rate which depends on your tariff model.

	Charge per minute or SMS	Monthly subscription fee
Vip 0	0.00	60.00 HRK
SMS 0	0.00	25.00 HRK
Vip friends 0 kn	0.00	30.00 HRK

### Other notes:

- in order to activate the selected option, you have to have the amount of monthly fee for that option at your Vipme balance
- the option/tariff will be activated as soon as possible after the activation request is received
- you will receive the information about activation/renewal/deactivation via an SMS message
- the option is valid for the next 30 days from the activation/ extension day, after the expiration of this period the option is automatically renewed
- calls towards Vip Voicemail, i.e. listening to messages are free of charge.

## Vipme customers

Vipme roaming is available to all Vipme customers. If you are a new Vipme customer, Vipme roaming service is automatically activated. Vipme roaming offers you all the possibilities of prepaid voice calls abroad, as it allows you to keep complete control over expenses because all calls are charged directly to your Vipme account. You can simply top-up your Vipme account by Vipme prepaid vouchers or by vouchers of certain Vodafone operators.

Tip: If you travel to a country in which Vipme roaming is not available yet, but you can find it on the list of countries in which Vip has a roaming partner, think about choosing a Vipme roaming with contract because that way you will still be able to use your Vipme in that country. For conditions of use of Vipme roaming with contract please visit [www.vipnet.hr](http://www.vipnet.hr).

If you use Vipme roaming, the price of your outgoing calls depends on the country, i.e. the Zone you are in as well as on the destination you are calling. The price of incoming calls and of sending SMS and MMS messages depends only on the zone you are in. For detail information regarding the prices please visit [www.vipnet.hr](http://www.vipnet.hr). If you plan to stay abroad for a longer period of time, make sure that you take enough Vipme vouchers with you so that you can use your mobile phone completely freely and carelessly.

When you have spend the whole amount from your Vipme account, simply top it up by a new Vipme voucher in the same way as you do it at home - calling + 385 91 77 88 free of charge!



# Prepaid data offer

## Why Vipme Broadband?

Because you do not want to be bind by signing the subscription contract.

Because you want to use all the services that mobile access to the Internet offers.

- Wireless mobile Internet - Internet always and everywhere, feel free and connected to the world at the same time wherever there is Vip signal.
- Fast broadband Internet access - always using the fastest (with HSDPA even up to 7.2 Mbit/s) available wireless data transfer technologies (HSDPA, UMTS, EDGE or GPRS).
- Complete control of expenses - surf just as much as your budget allows you and you do not have to worry about unpredictable expenses.
- Access without contractual obligations - you do not have to fill in any forms or sign any contract, but you can surf the Internet right away.
- Spending flexibility - adjust spending to your needs, in case you need to check your e-mail occasionally or you need to access the Internet only when you are out of the office - your expenses will be minimal. In case you want to spend more, choose one of the options with MB package included that will satisfy your growing needs.

Whenever you need to transfer larger quantity of data, choose one of the two Options with MB package included. The price of data transfer according to Vipme Broadband tariff is 1.00 HRK/MB for access via Vip network. The billing unit is 10 kB.

Package	Vipme Broadband Vodafone Mobile Connect USB Stick	Vipme Broadband Vodafone Mobile Connect Modem	Vipme Broadband Vodafone Mobile Connect HSDPA+ card	Vipme Broadband Vodafone Mobile Connect PCexpress card	Vipme Broadband CD box
Interface	USB connection	USB connection	PCMCIA connection	PCexpress connection	
Price	691.00 HRK	991.00 HRK	1291.00 HRK	1591.00 HRK	200.00 HRK

With every device as well as with Vipme Broadband box you get 200 HRK preloaded on Vipme Broadband SIM card.

Option	
Option 250 MB	150.00 HRK
Option 512 MB	200.00 HRK



**Vodafone Mobile Connect  
HSDPA+ card**



**Vodafone Mobile Connect  
PCexpress card**



**Vodafone Mobile Connect  
USB Stick**



# Postpaid data offer

Do you want to be faster and always on the move? Do you avoid technology you cannot understand and complicated installations? Do not look any further because Vip data offer has the answer.

## Vodafone Mobile Connect

Depending on your computer type and the way you want to connect to the Internet, we offer you a range of Vodafone Mobile Connect cards and modems.

**Vodafone Mobile Connect card** is ideal for your laptop. As there are many different types of laptops, our offer includes different kinds of cards, all of which connect to the computer via PCMCIA or PCexpress interface.

**Vodafone Mobile Connect USB modem** can be connected to a computer via USB interface which means they can be connected to almost any laptop or PC. All devices on offer support all technologies of data transfer in Vip network (HSDPA, UMTS, EDGE, GPRS).

Price of Vodafone Mobile Connect device depends on the selected tariff model and the length of the contract:

Tariff model	Vodafone Mobile Connect cards and USB modem	
	12 months	24 months
Mobile Broadband 512	0.91 HRK*	0.91 HRK*
Mobile Broadband 1GB		
Mobile Broadband 3GB	0.91 HRK*	0.91 HRK*
Mobile Broadband Flat		

\* monthly fee of the tariff model is increased by 50.00 HRK during the contract period  
 \*\* monthly fee of the tariff model is increased by 25.00 HRK during the contract period



**Vodafone Mobile Connect HSDPA+ card**



**Vodafone Mobile Connect PCexpress card**



**Vodafone Mobile Connect USB Modem**



**Vodafone Mobile Connect USB Stick**

**Vodafone Mobile Connect USB Stick** is new as well as the smallest modem for mobile internet on offer. This „plug and go“ device can be simply connected to your laptop or PC via USB interface and you are ready to surf!

Vodafone Mobile Connect USB Stick	12 months	24 months
All Mobile Broadband tariff models	0.91 HRK*	0.91 HRK*

\* monthly fee of the tariff model is increased by 50.00 HRK during the contract period

For private customers, the device price of 0.91 HRK is valid for the activation of new Vodafone Mobile Connect device with the 12 or 24-month subscription contract and a standing order. The price of the device with a 12 or 24-month contract, but without signing a standing order is 91 HRK.

## Data tariff models

With the above mentioned Vodafone Mobile Connect solutions, and depending on your business needs, you can choose one of data tariff models for Internet access.

	Mobile Broadband 512	Mobile Broadband 1GB	Mobile Broadband 3GB	Mobile Broadband Flat
Monthly fee	91.00 HRK	191.00 HRK	291.00 HRK	391.00 HRK
MB included in monthly fee	512	1024	3072	10240
Price of the additionally transferred data (HRK/MB)	0.38	0.28	0.28	0.04

For conditions of use of data tariff models and services of mobile package data transfer please visit [www.vipnet.hr](http://www.vipnet.hr). For further information please visit [www.vipnet.hr](http://www.vipnet.hr) or call 091 77 00.

